

# A Stitch in Time? Hidden Debts and Startup Failure

Todd Saxton
Associate Professor
Indiana Venture Faculty Fellow

M. Kim Saxton
Clinical Professor, Marketing



#### New ventures face major constraints

- Time
- Resources
- Uncertainty (vs risk)









# The essential task of entrepreneurship is making decisions under uncertainty

The process of Navigating Uncertainty

Leads to Unexpected Consequences for Startups

That Manifest as "Hidden Debts"

Resulting in Startup Failure





## Startups build resources over time and by stage

Product Growing Customer Base

Pre-Revenue Developing Ideas

Product Growing Customer Base

Customers Ideas

Replicable

**Scalable** 



"Hidden Debts" are the constraints, obligations, perceptions, and expectations generated by making decisions under uncertainty. They are intangible, but created by investment in tangible resources

Choose name; develop marketing collateral

Invest in equipment/tech platform

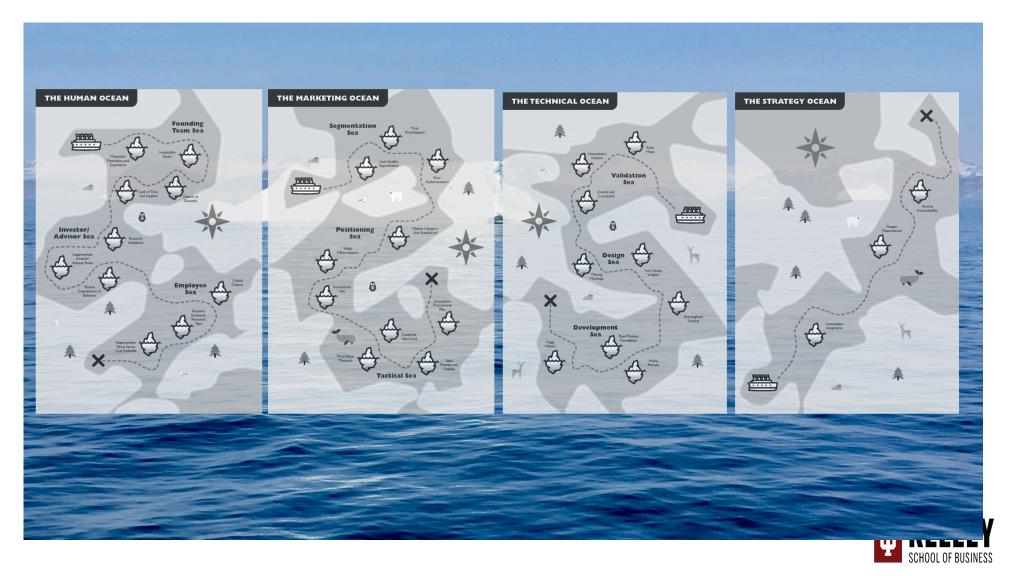
Hire employees;
Sell equity ◢

Allocate equity; form team

W KELLEY SCHOOL OF BUSINESS



#### Four arenas of hidden debts...





RQ: How do decisions regarding investments in tangible resources such as people, operations, marketing, and strategy under conditions of scarce resources and time constraints manifest in intangible or hidden debts? How do we help startup teams make decisions that limit the damage of these hidden debts?